

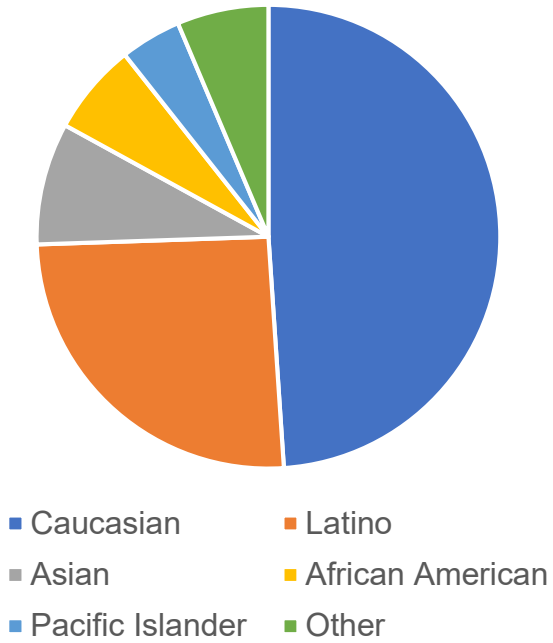


KAINOS PERFORMANCE MEASUREMENT AND MANAGEMENT SYSTEM OUTCOMES REPORT 2024

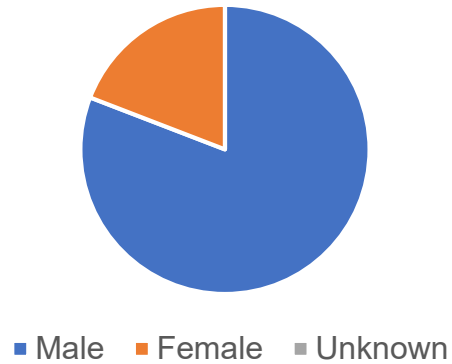


2024 Employment Community Service Demographics

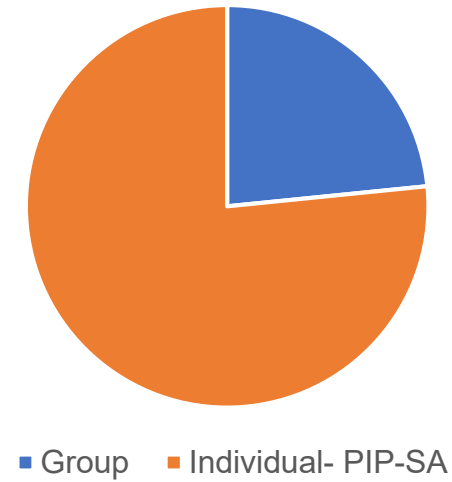
Race/Ethnicity



Gender

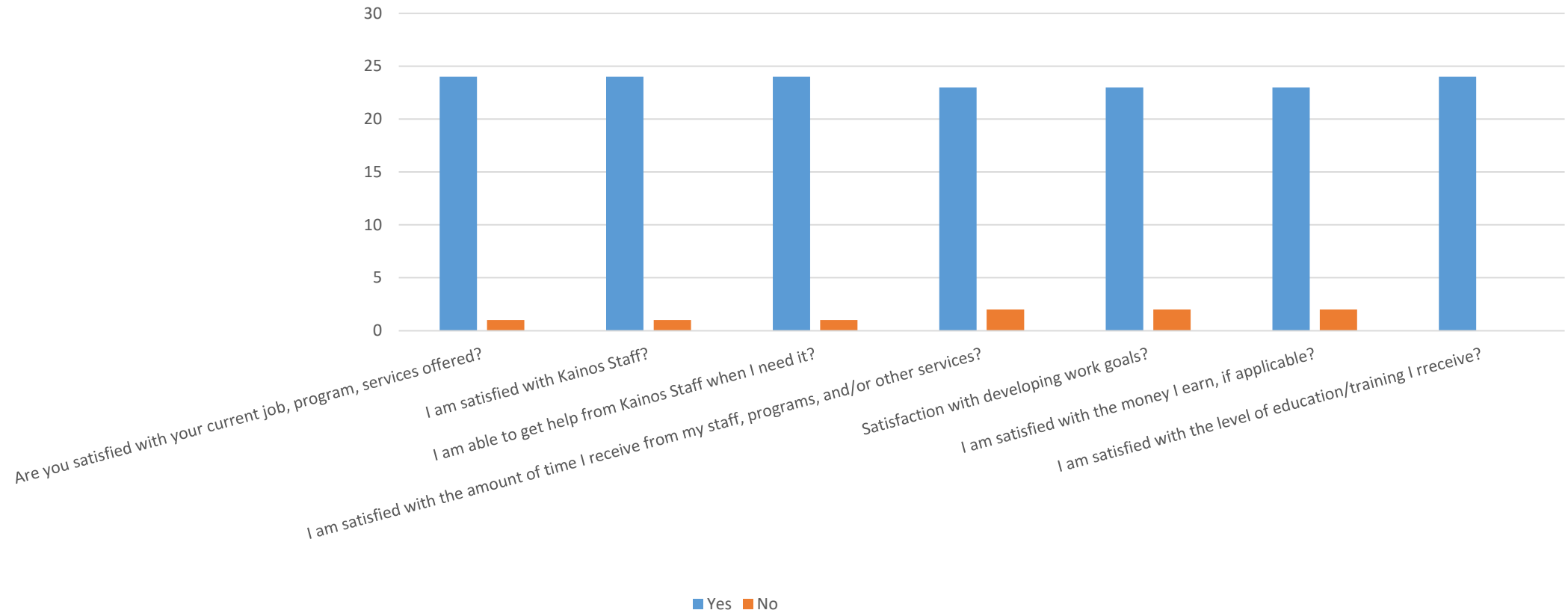


Placement



Descriptor	Employment Community Service	
	2023	2024
Total Served	47	47
Race/Ethnicity		
	2023	2024
Caucasian	24	23
Latino	11	12
Asian	4	4
African American	2	3
Pacific Islander	2	2
Other/Biracial	4	3
Gender		
Male	35	38
Female	12	9
Unknown	0	0
Age Range		
18-30	19	3
31-64	25	39
65+	3	5
Primary Language		
English	42	41
Spanish	4	4
Other	1	2
Placement		
Group	18	11
Individual/PIP/SA	29	36
Living Situation		
Kainos Residential	14	11
Other Residential	7	7
Parent/Guardian	26	30

Client Satisfaction – IP/PIP/Group Employment



Client Movement

2024

<i>Type of Movement</i>	Intake	Transfer	Involuntary Exit	Voluntary Exit Tranfer	Voluntary Exit Client Choice	Voluntary Exit Moved	Voluntary Exit Medical/ Death	Other	Start of 2024	End of 2024
Program										
Individual Employment & PIP	2	1	0	0	2	1	0	0	37	36
Group Employment	1	0	0	0	0	0	1	0	11	11

Outcomes Measurement Objectives 2024

Employment Services

Individual Placement, PIP & Group Employment

Goal	Program Objective	Measure(s)	To Whom Applied	Time of Measure	Data Source	Obtained By	Current	Goal	Previous Years Outcome
Efficiency	Maintain full hours of client services to maximum job coaching hours billed.	Number of billable hours divided by hours authorized	Persons receiving employment services in Group and IP	Monthly	Monthly Billing Tracking Sheets	Day & Employment Services Director	96%	96%	95%
Effectiveness	Increase ratio of client goals met to goals set	Total number of goals met, divided by goals set	Persons receiving services in Group and IP	Annually	Case Records	Employment Services Case Manager	100%	95%	95%
Service Access	Reduce length of time between inquiry/intake and start date	Average number of days between inquiry and official start date	All persons applying for employment services	Annually	Individual Client Files	Employment Services Case Manager	21 Calendar Days	21 Calendar Days	14 Calendar Days
Client Satisfaction	Satisfied with job placements	Percentage of persons served who are "very satisfied" to "satisfied" in their job placement	Persons receiving services in Group and IP	Annually	Satisfaction Surveys	Employment Services Case Manager	96%	95%	97%
Efficiency	Utilize all situational assessments referrals	Complete all authorized assessments referred	Persons seeking SA services	Annually	Monthly Billing Tracking Sheets	Day & Employment Services Director	0	0	1
Effectiveness	Clients placed in jobs after situational assessment completion	Clients are successfully placed in community employment settings	Persons receiving SA services	Annually	Individual Client Files	Day & Employment Services Director	0	0	1

Outcomes Measurement Objectives 2024

Employment Services

Individual & Group Employment

Goal	Program Objective	Measure(s)	To Whom Applied	Time of Measure	Data Source	Obtained By	Current	Goal	Previous Years Outcome
Services Access	Increase clients Job Exploration and Situational Assessments	Number of Clients serviced in Situational Assessments and Job Exploration	Person Receiving Services	Annually	DOR referrals and internal recommendations for Job Exploration	Day & Employment Services Director	9	7	5
Business Function	Expand number of paid internships	Increase number of individuals in the paid internship program	Persons Receiving Services	Annually	Placement Records	Day & Employment Services Director	5	4	3
Service Access	To increase job placements by 3 (including internships)	Increase in placements	Persons Receiving Services	Annually	Job Development	Job Developer	6	7	5
Business Function	Add a Part-time Job Coach to maximize job coaching hours and services	Increase in staff	Kainos Staff	Annually	Human Resource Records	Director of Human Resources	3.5	3.5	3.5
Business Function	Increase confidence in our effectiveness to enable our clients to maximize their potential in the workforce	Satisfaction Surveys	Person Receiving Services	Annually	Satisfaction Surveys	Director of Compliance	100%	95%	97%