



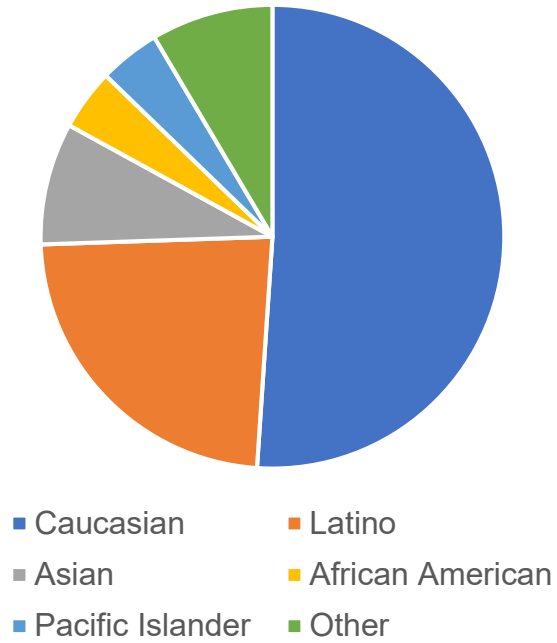
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# KAINOS PERFORMANCE MEASUREMENT AND MANAGEMENT SYSTEM OUTCOMES REPORT 2023

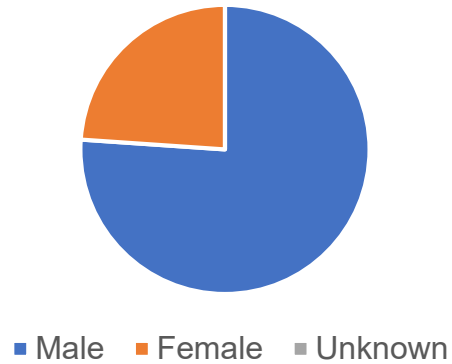


# 2023 Employment Community Service Demographics

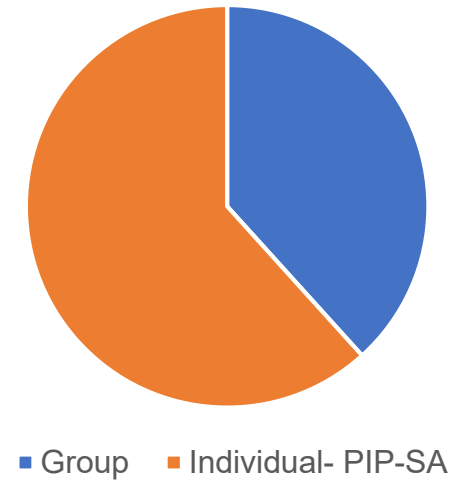
## Race/Ethnicity



## Gender

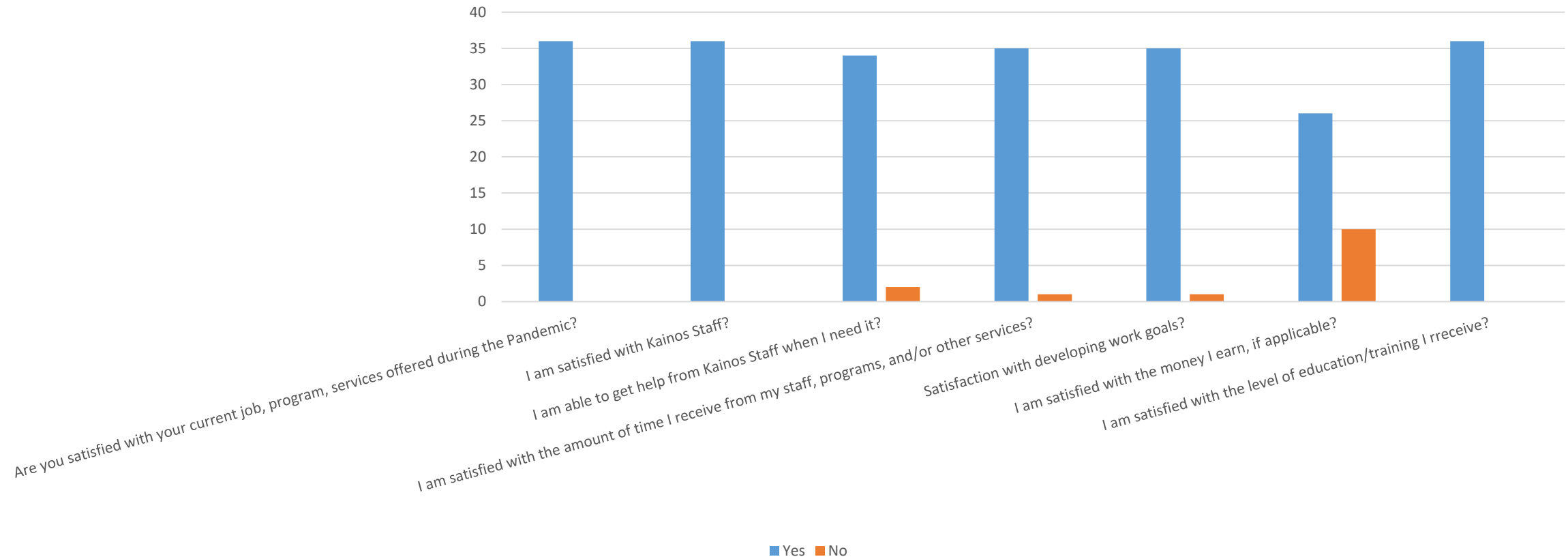


## Placement



Descriptor	Employment Community Service	
	2022	2023
<b>Total Served</b>	<b>51</b>	<b>47</b>
<b>Race/Ethnicity</b>		
	<b>2021</b>	<b>2023</b>
Caucasian	23	24
Latino	13	11
Asian	4	4
African American	5	2
Pacific Islander	2	2
Other	4	4
<b>Gender</b>		
Male	40	35
Female	11	12
Unknown	0	0
<b>Age Range</b>		
18-30	30	19
31-64	20	25
65+	1	3
<b>Primary Language</b>		
English	36	42
Spanish	8	4
Other	7	1
<b>Placement</b>		
Group	16	18
Individual/PIP/SA	35	29
<b>Living Situation</b>		
Kainos Residential	12	14
Other Residential	26	7
Parent/Guardian	13	26

# Client Satisfaction – IP/PIP/Group Employment





# Outcomes Measurement Objectives 2023

## Employment Services

### Individual Placement, PIP & Group Employment

Goal	Program Objective	Measure(s)	To Whom Applied	Time of Measure	Data Source	Obtained By	Current	Goal	Previous Years Outcome
Efficiency	Maintain full hours of client services to maximum job coaching hours billed.	Number of billable hours divided by hours authorized	Persons receiving employment services in Group and IP	Monthly	Monthly Billing Tracking Sheets	Day & Employment Services Director	96%	95%	95%
Effectiveness	Increase ratio of client goals met to goals set	Total number of goals met, divided by goals set	Persons receiving services in Group and IP	Annually	Case Records	Employment Services Case Manager	95%	90%	93%
Service Access	Reduce length of time between inquiry/intake and start date	Average number of days between inquiry and official start date	All persons applying for employment services	Annually	Individual Client Files	Employment Services Case Manager	14 Calendar Days	18 Calendar Days	14 Calendar Days
Client Satisfaction	Satisfied with job placements	Percentage of persons served who are "very satisfied" to "satisfied" in their job placement	Persons receiving services in Group and IP	Annually	Satisfaction Surveys	Employment Services Case Manager	97%	95%	100%
Efficiency	Utilize all situational assessments referrals	Complete all authorized assessments referred	Persons seeking SA services	Annually	Monthly Billing Tracking Sheets	Day & Employment Services Director	1	3	3
Effectiveness	Clients placed in jobs after situational assessment completion	Clients are successfully placed in community employment settings	Persons receiving SA services	Annually	Individual Client Files	Day & Employment Services Director	1	2	1

# Outcomes Measurement Objectives 2023

## Employment Services

### Individual & Group Employment

Goal	Program Objective	Measure(s)	To Whom Applied	Time of Measure	Data Source	Obtained By	Current	Goal	Previous Years Outcome
Services Access	Increase clients Job Exploration and Situational Assessments	Number of Clients serviced in Situational Assessments and Job Exploration	Person Receiving Services	Annually	DOR referrals and internal recommendations for Job Exploration	Day & Employment Services Director	5	9	8
Business Function	Expand number of paid internships	Increase number of individuals in the paid internship program	Persons Receiving Services	Annually	Placement Records	Day & Employment Services Director	3	4	4
Service Access	To increase job placements by 3 (including internships)	Increase in placements	Persons Receiving Services	Annually	Job Development	Job Developer	5	6	3
Business Function	Add a Part-time Job Coach to maximize job coaching hours and services	Increase in staff	Kainos Staff	Annually	Human Resource Records	Director of Human Resources	3	4	3.5
Business Function	Increase confidence in our effectiveness to enable our clients to maximize their potential in the workforce	Satisfaction Surveys	Person Receiving Services	Annually	Satisfaction Surveys	Director of Compliance	100%	95%	100%